YOUR LOGO

CANDIDATE EMAIL: ███████████████
CANDIDATE NAME: ███████
CITY/TOWN: ███
POSTAL CODE: ███████
ROLE REFERENCE: **2nd Line**
TEST TITLE: **PC Support desk 2nd line support | Duration: 15min**

DATE TAKEN: **08/11/2017**
TIME TAKEN: **9 min 44 secs**

CORRECT: **80.0%**

📊 OVERALL RESULTS

Correct answers: 12/15   **80%**
Incorrect answers: 3/15   **20%**
Answers left blank: 0/15   **0%**

⏲ ANSWERS ANALYSIS BY DIFFICULTY LEVEL

N/A: 0/0   **0%**
Easier: 3/3   **100%**
Medium: 4/5   **80%**
Harder: 5/7   **71%**

⚙ ANALYSIS BY SKILL CATEGORY

SKILL CATEGORY	CORRECT	TOTAL	%
IT - Basic Network Knowledge	2	2	100.0%
IT - Medium Network Knowledge	5	5	100.0%
IT - Advanced Network Knowledge	2	3	66.7%
IT - Medium Windows Diagnostics	0	1	0.0%
IT - Medium Windows OS Knowledge	1	1	100.0%
IT - Advanced Windows OS Knowledge	2	3	66.7%
	12	15	80.0%

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ANALYSIS BY QUESTION

NO.	DIFFICULTY	SKILL	BRIEF DESCRIPTION	RESULT
1	Medium	IT - Medium Network Knowledge	what is an mx record	Correct
2	Harder	IT - Advanced Network Knowledge	shows advanced knowledge of dns.	Correct
3	Medium	IT - Medium Network Knowledge	does the candidate know his ports?	Correct
4	Harder	IT - Advanced Network Knowledge	shows advanced knowledge of DNS	Correct
5	Harder	IT - Advanced Windows OS Knowledge	advanced registry editing	Correct
6	Harder	IT - Advanced Windows OS Knowledge	can the candidate use the recovery console?	Correct
7	Harder	IT - Advanced Windows OS Knowledge	email migration issues - has the candidate handled email migrations before and come up with ways of defeating issues	InCorrect
8	Easier	IT - Medium Network Knowledge	what does DNS do?	Correct
9	Medium	IT - Medium Windows Diagnostics	can the candidate troubleshoot an email issue	InCorrect
10	Medium	IT - Medium Network Knowledge	knowledge of domains and dns	Correct
11	Medium	IT - Medium Windows OS Knowledge	does the candidate know about different microsoft licensing solutions?	Correct
12	Harder	IT - Medium Network Knowledge	does the candidate know about different network share protocols?	Correct
13	Harder	IT - Advanced Network Knowledge	network shares security	InCorrect
14	Easier	IT - Basic Network Knowledge	basic knowledge of smb file shares and how to access them	Correct
15	Easier	IT - Basic	basic network knowledge	Correct